



Access Statement for Rand Farm Park

Introduction

Rand Farm Park offers a high quality “hands on” fun and learning experience for all ages and abilities

- Large variety of animals to hold, feed, touch and cuddle
- Indoor heated play areas
- Under-cover ride-on tractors and sandpit
- Tearoom to seat 100
- Coffee Baa seating a further 80
- Interactive Information and Activity Centre
- Large outdoor Adventure Playground, Pedal Go Kart Track and Play Village
- Farm tractor and trailer rides complete with wheelchair lift
- Gift Shop – one of the largest toy shops in Lincolnshire
- Farm Shop – selling a wide range of local and speciality foods and gifts

Our staff are friendly, welcoming, highly trained and motivated and ensure that each visitor is treated as someone special to go home with memories to treasure for many years to come.

Pre-Arrival

- A clearly worded leaflet is available describing the main facilities, attractions, directions, opening times and prices. The leaflet includes our contact numbers, email and web site addresses. The leaflet is widely distributed to other tourist venues, hotels, guest houses, caravan parks and Tourist Information Centres
- Special leaflets are also produced covering
 - Birthday Parties
 - Christmas
 - Special Events
- All the above information can be found on our website www.randfarmpark.com
- The Park is accessible by car. We are located on the main Lincoln/Skegness road A158 approximately 8 miles east of Lincoln close to the village of Wragby. The Park is clearly signed with brown tourist signs
- For satellite navigation systems our post code is LN8 5NJ

- The Park is also accessible by bus. Stagecoach number 6 Lincoln/Skegness. Service is hourly. The bus stop is located a short walk away, approximately 5 minutes walk
- The nearest railway station is in Lincoln with the bus station located within approximately 5 minutes walk.
- Accessible Taxi services are located in Lincoln (8 miles), Market Rasen (8 miles) and Horncastle (12 miles)

Arrival & Car Parking Facilities

- Car Parking is free
- There is an admission charge for the Park. Please see our website www.randfarmpark.com for current admission prices
 - Wristbands are issued to all visitors and **MUST** be worn at all times
- There is no admission charge for using the
 - Gift Shop
 - Coffee Baa
- The main car park has facilities for approximately 150 cars on gravel plus a further 6 designated disabled spaces on tarmac. The main car park is lit
- An overflow car is used during peak times and has spaces for a further 500 or so cars.
- Vehicles can be parked to allow rear access and there are no dropped kerbs
- Access to the main entrance is on tarmac (from the designated disabled parking area) and from all other areas on tarmac or gravel
- Large directional signs are located within the car parking areas

Main Entrance & Reception

- The Park is open every day except Christmas Day, Boxing Day and New Year's Day
- The opening hours for the Park are as follows:-
 - Summer (March 1st to October 31st) 10.00 am to 5.00pm
 - Winter (1st November to February 28th) 10.00am to 4.00pm
- There are no steps and access is by double doors allowing easy wheelchair access

Public Areas - General

- All internal areas are located on the ground floor with no steps to negotiate allowing easy wheelchair access
- Access to all areas is by concrete/tarmac paths with wide aisles
- Tarmac paths lead into the Adventure Playground and Go Kart areas and then onto mown grass.

- Seating is available in
 - Tearoom
 - Coffee Baa
 - Family Play Barn
 - Pods and Sandpit
 - Numerous benches and picnic benches are available through the site

Public Areas - WC

- There are three WC areas
- Two in the Tearoom
- One in the Gift Shop
- There are three disabled toilets (one located in each area) and the one in the Gift Shop is a full wet room (with shower facilities if required)
- Baby changing facilities are located within all the disabled toilets and in the gents in the original part of the tearoom
- Hand-washing facilities are located in all toilets, in the shop outside the tearoom, in the dairy and at the exit from the animal contact area

Tearoom and Coffee Baa

- The eating areas are located centrally on the site. There are no steps to negotiate to either area
- The furniture is all moveable and is of sturdy pine or metal and wood construction.
- Food in the Tearoom is ordered at the counter and brought to the table
- Food in the Coffee Baa is more of a cafeteria style
- High chairs are available in the Tearoom and Coffee Baa
- We are able to cater for visitors with special dietary requirements
 - Vegetarian
 - Vegans
 - Gluten free
 - Dairy intolerance
 - Nut allergy
 - Diabetics

Please ensure we are aware of any special requirements prior to ordering your food

- There are separate picnic areas with ample seating both outdoor and indoor (subject to some restrictions at busy times)

Gift Shop

- See Main entrance and Reception above
- All items are clearly priced; many items are at low level, we are happy to provide assistance if required

Outdoor Facilities

- Adventure Playground, Children's Play Houses and Pedal Go Karts and/or Pedal Rockers.
 - All play equipment has safety surfacing where required and is maintained to the current European Standard
 - Access is by a level tarmac path on to level mown grass

Indoor Play Facilities

- All areas have easy access on concrete paths, wide doorways and aisles
- Some elements within the Playbarn are on the ground floor and are accessible by wheel chairs. Other elements on the 1st and 2nd floors are more challenging and require climbing etc
- Some elements within the Play Pod area are easily accessible others are more challenging and require climbing through tubes etc
- All facilities and games within the school room have easy access

Conference & Meeting Rooms, Banqueting, Clubs, and Entertainment

- Are available. Please telephone for details

Attractions (Displays, exhibits, rides etc)

- All our animals are under cover with easy access, wide doors and wide aisles
- All signage is large format – black or red on white
- We have daily milking demonstrations again with easy access, Viewing may be limited at busy times
- Bottle feeding of lambs and/or calves takes place daily at
11.30 - 1.30 & 3.30
and is fully accessible
- Tractor and Trailer rides are available every day. Please see electronic sign board located within the main entrance for times
 - there is wheelchair access onto the trailer with a wheelchair lift

Additional Information

- There is no smoking within any of the buildings or on the farm
- We regret we only allow guide dogs into the Park.
 - A kennel is available if required. There is no charge for this facility
- First Aid facilities are located at the Admissions Desk in the Main Entrance or by contacting any member of staff. Trained General and Paediatric First Aider's are always on site
- Wheelchairs can be borrowed from the Admissions Desk. Prior booking is advisable

Contact Information

- Address: Rand Farm Park, Rand, Lincoln LN8 5NJ
- Telephone: 01673 858904
- Email: office@randfarmapark.com
- Website: www.randfarmpark.com
- National Rail – Lincoln Central Station 0845 7125678
- Stagecoach – Lincoln Bus Station 01522 522 255
- Accessible Taxi Numbers - Lincoln 07836 778 668 - Market Rasen 01673 842 205

We welcome your feedback to help us continuously improve if you have any comments please telephone Richard or Kay Waring on 01673 858904 or email richard@randfarmpark.com